Frances Paragon-Arias 64 Gordon Avenue San Jose CA 95127

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer of Sonic. They have been an excellent provider. When I have experienced problems they have been quick to respond. I actually speak to a real person without going through several levels of automated responses. Previously I had AT&T as a service provider. Their service was terrible but their rates continued to rise. Sonic is a competitive provider. Competition offers consumers choices that fit their needs instead of being forced to go to only one source.

Frances Paragon-Arias